

Mac / Firefox Setup and Configuration

Please note that these steps will only work on macos Mojave and earlier.

1. Open <https://login.staffschedulecare.com/> (use Google Chrome or Safari)
2. Click on the link [“this Version”](#) under **“Mac Users”**. Download Firefox47.dmg file and open it.

StaffScheduleCare
Client Login

FIREFOX USERS
If you are seeing the install Microsoft Silverlight message
Windows Users
Follow [these instructions](#)
Install [version 51.0](#) of Firefox
Mac Users
Install [this version](#) of Firefox and follow [these instructions](#)

If you are an employee please contact your Manager for assistance.

Facility
Login
Password
 Remember Login
Login
Forgot your password?

IE USERS
Windows Users Having Problems Logging In using Internet Explorer or Edge?
Check your [browser settings](#)

[Remote Support Download](#)

fps: 1.76/30

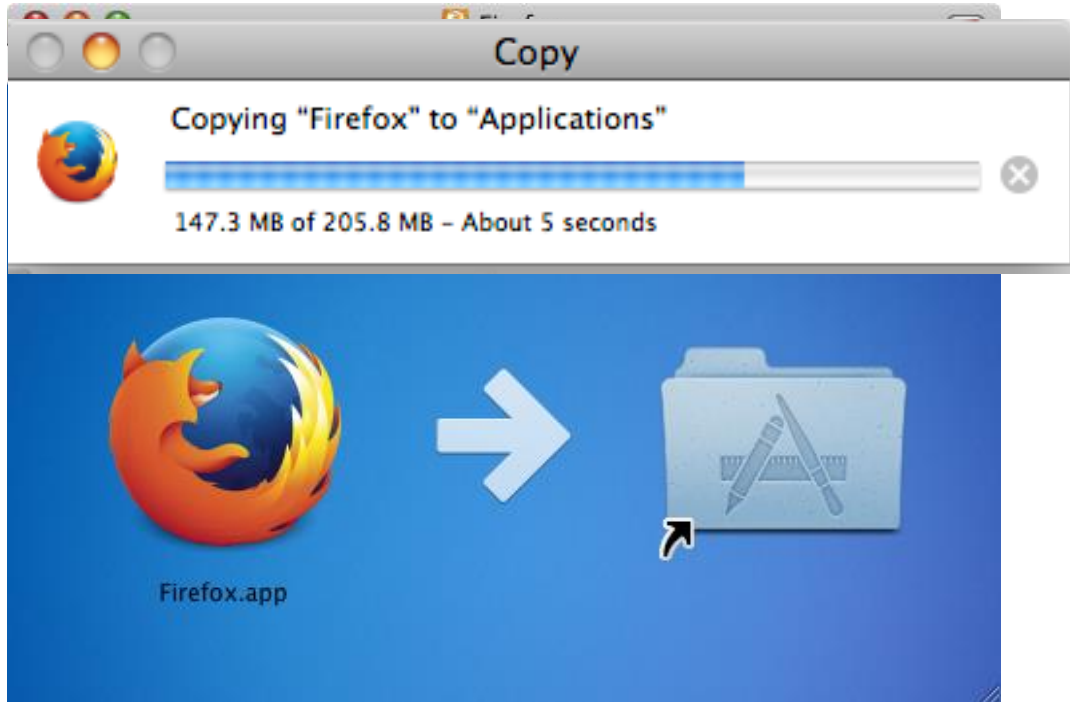
Downloads

install_flash_player_osx.dmg
11.7 MB

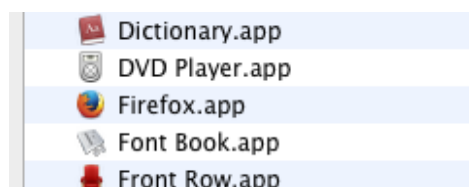
Firefox47.dmg
38.8 of 84.4 MB (1.5 MB/sec) — 31 seconds remaining

Clear 2 Downloads

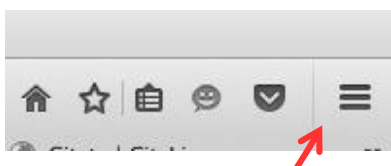
3. Copy the Firefox.app to Application folder.

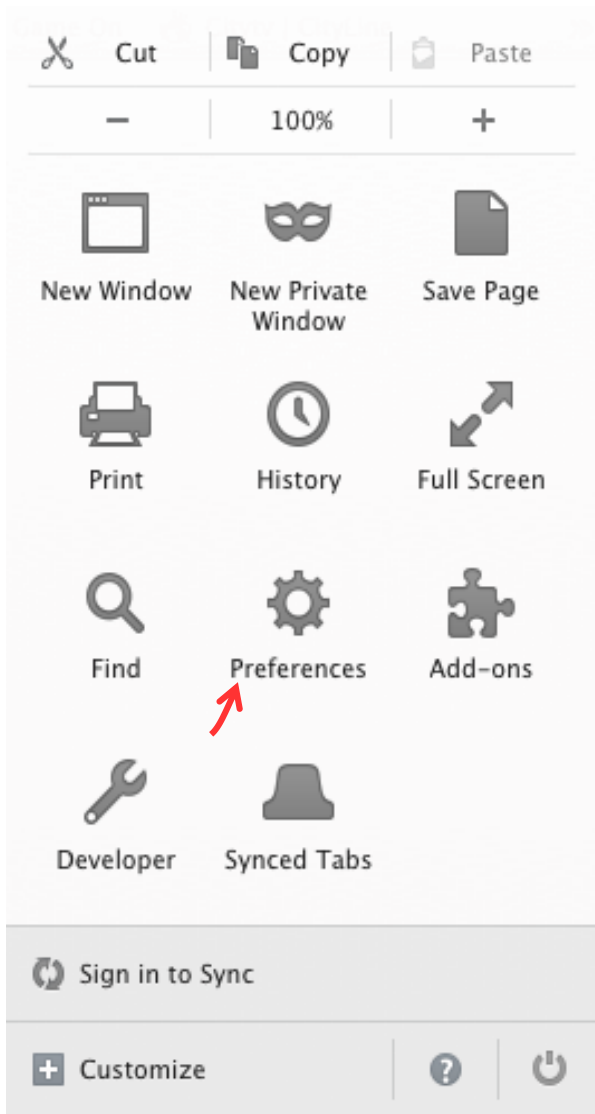


4. Open Applications folder and click on Firefox.app

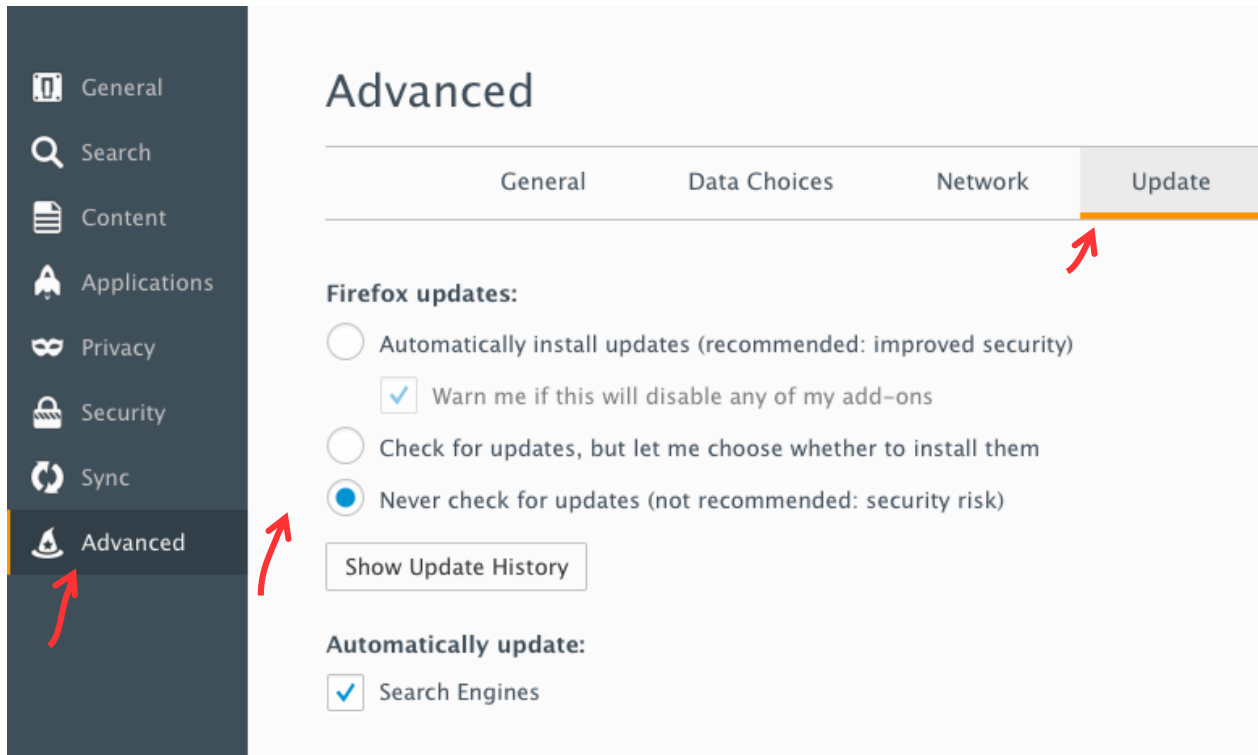


4. In order to disable Firefox update feature, click on the Menu and select Preferences.

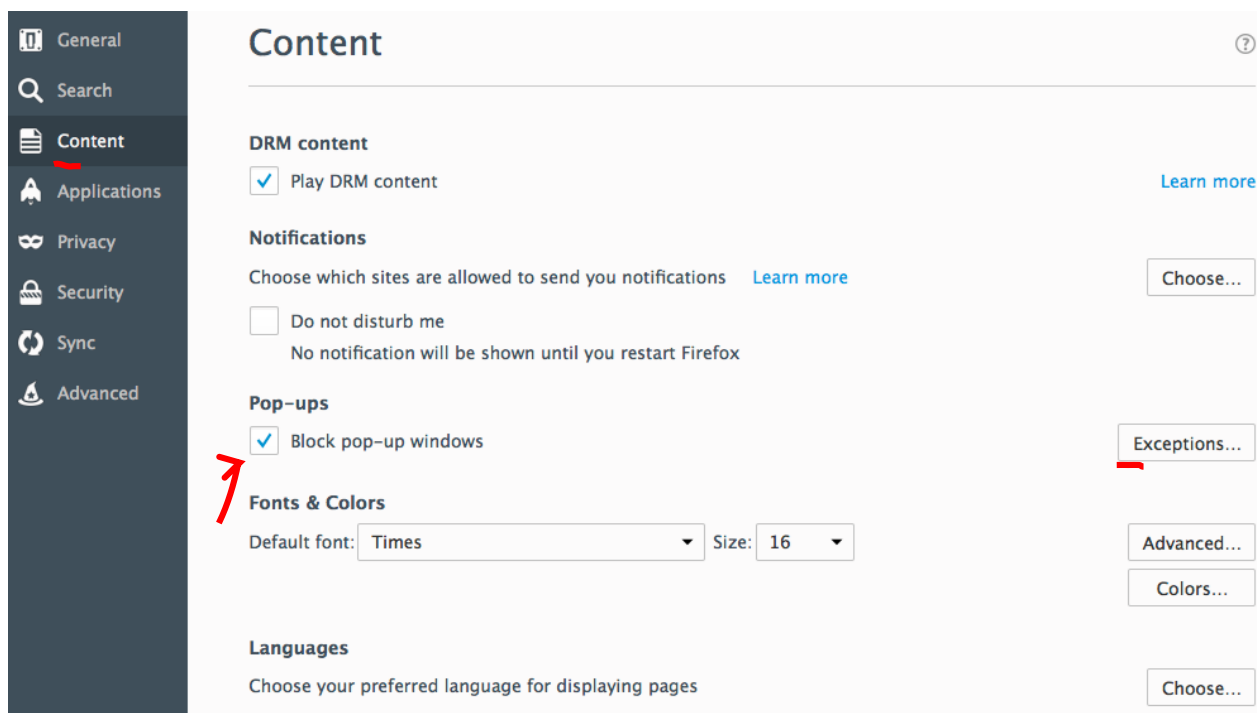




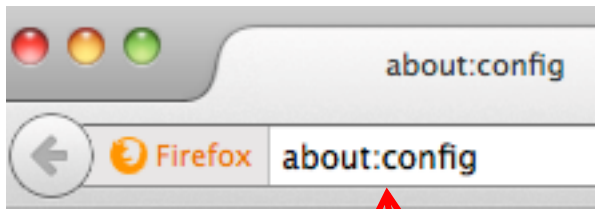
5. Select “Advanced” from the side menu on the left and click on “Update” after. Check the radio button next to “Never check for updates (not recommended: security risk)”.



6. Select "Content" from the menu on the left and either
 - 6.1. clear "Block pop-up windows" or
 - 6.2. add "*.staffschedulecare.com" (for SSC clients) or "*.iddtime.com" (for IDT clients) to the Exceptions list.

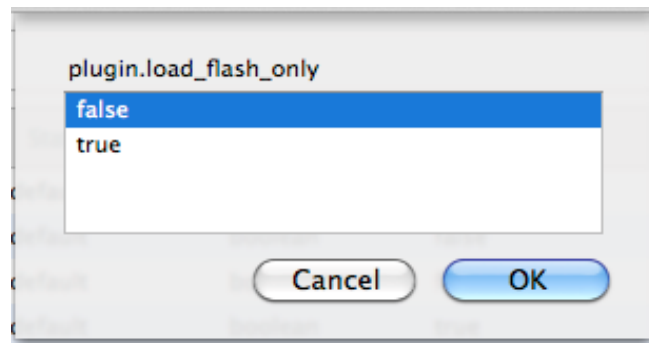
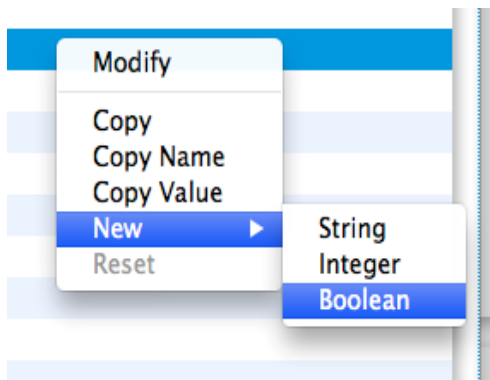


7. Close "Preferences" tab
8. Start a new tab in Firefox and type "about:config":




Click on "I'll be careful, I promise!" if a warning message appears.

9. Create (right click in the window) a new Boolean value ***plugin.load_flash_only*** and set it to ***false***.

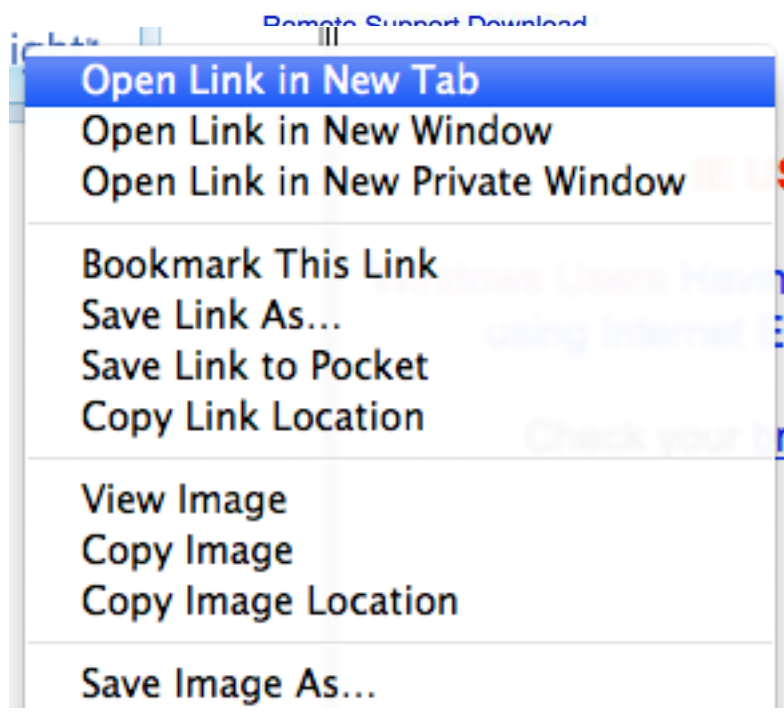


10. Restart Firefox.
11. Open "<https://login.staffschedulecare.com>" in Firefox and right-click on the link "Install"

Client Login

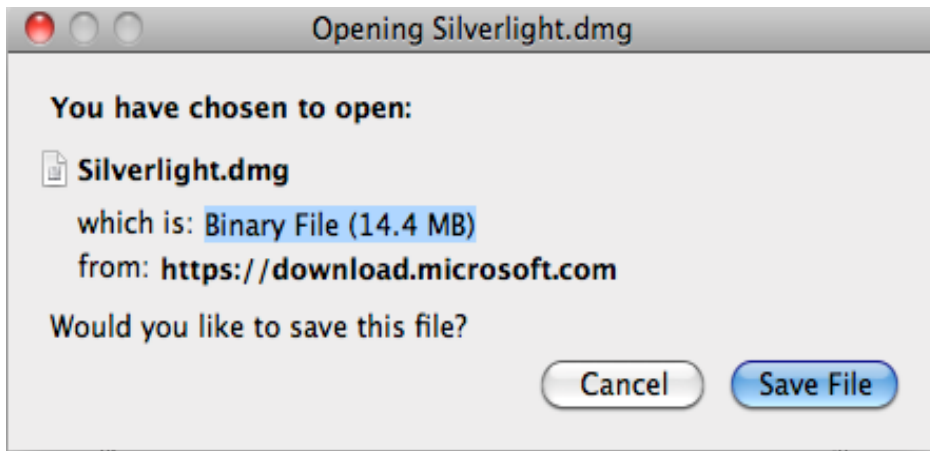
<p>Install Message</p> <p>Ions Firefox</p> <p>Firefox Instructions</p>		<p>Windows Users using I</p> <p>Check</p>
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Remote Support Download

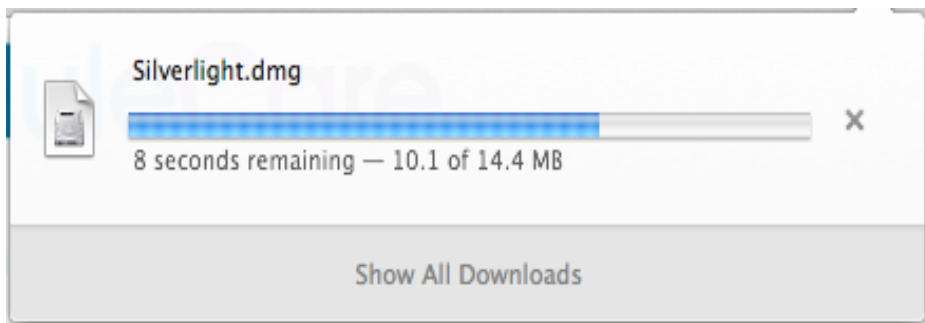


- Open Link in New Tab
- Open Link in New Window
- Open Link in New Private Window
- Bookmark This Link
- Save Link As...
- Save Link to Pocket
- Copy Link Location
- View Image
- Copy Image
- Copy Image Location
- Save Image As...

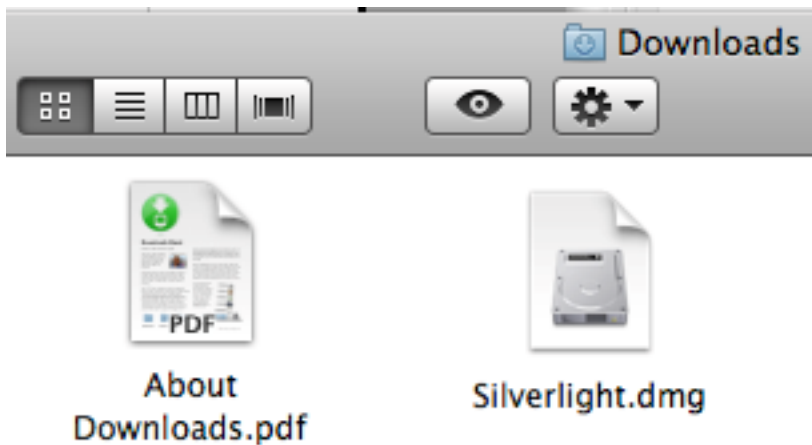
Click on "Open the link in New Tab",



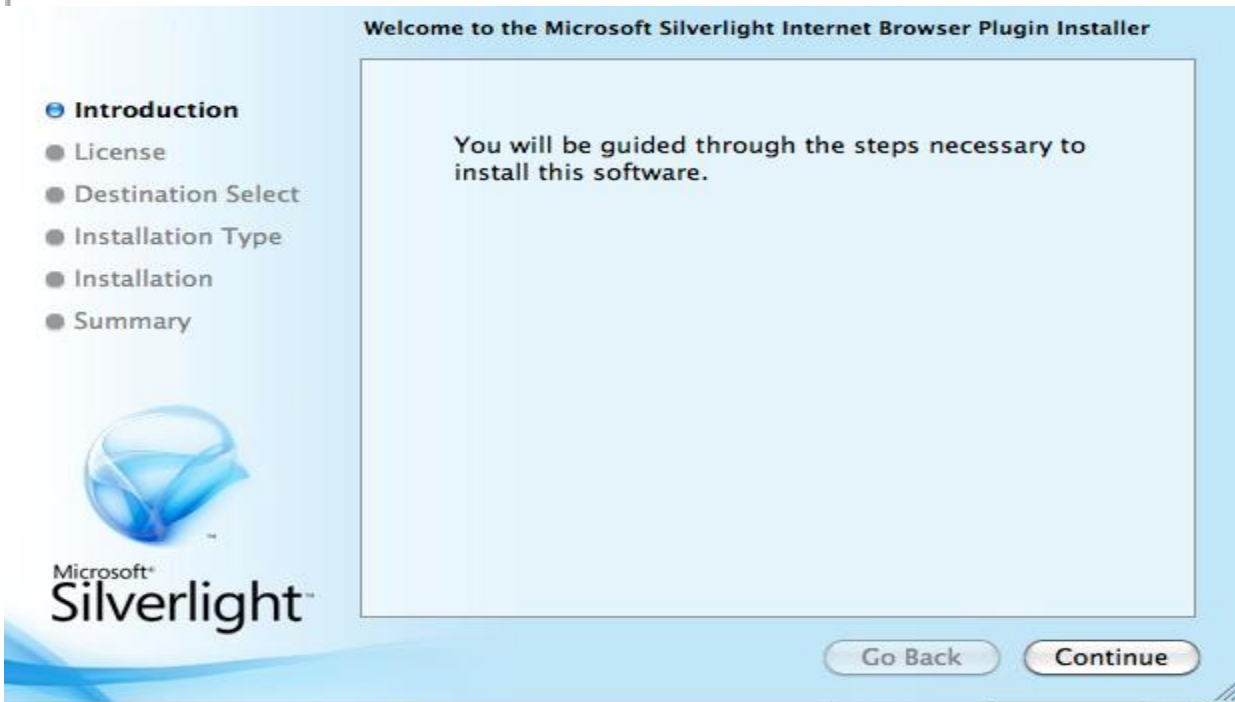
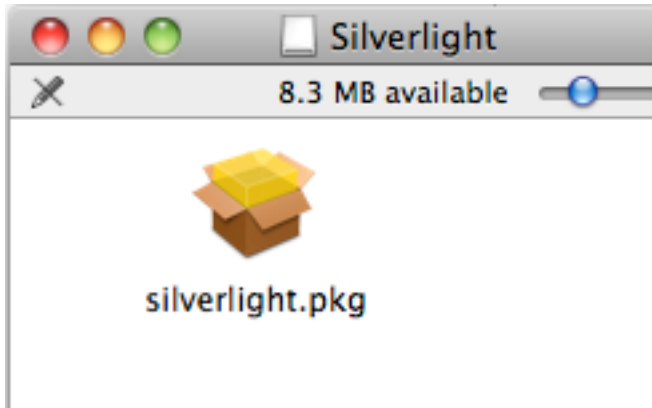
Save the Silverlight.dmg file.

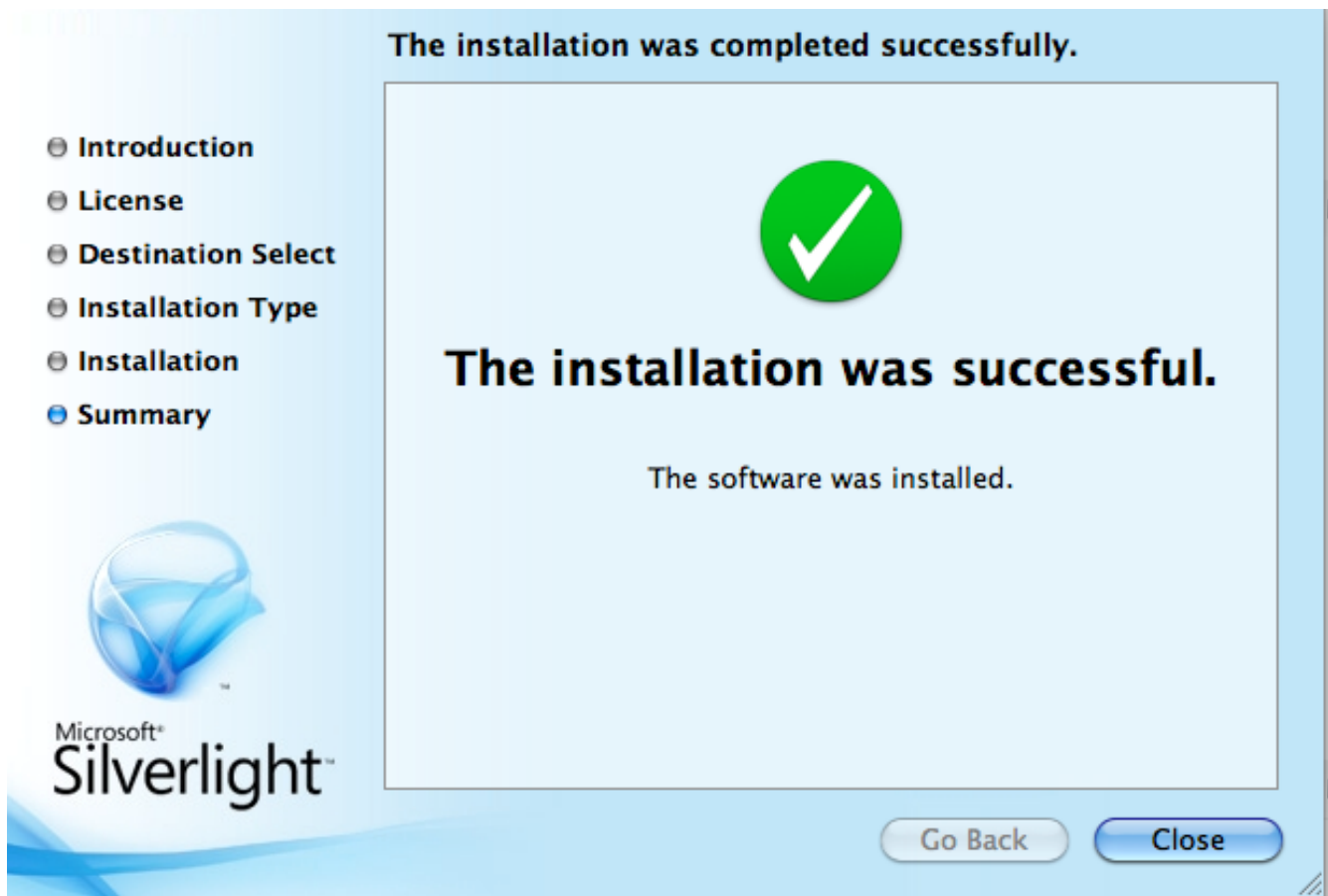


When the download finishes, open Download folder and double-click on Silverlight.dmg



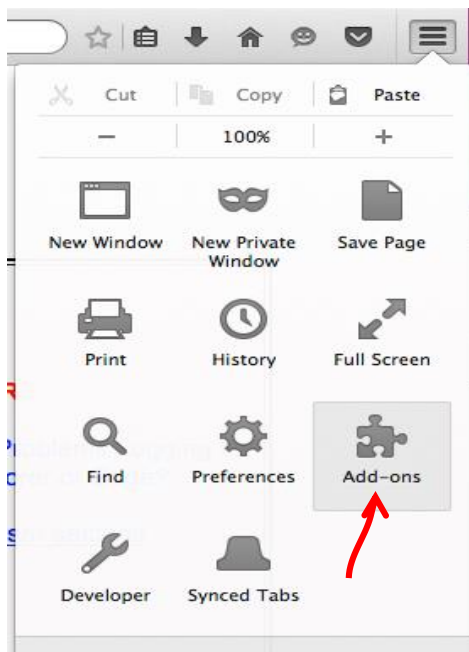
Double-click on Silverlight.pkg and start Silverlight installation.

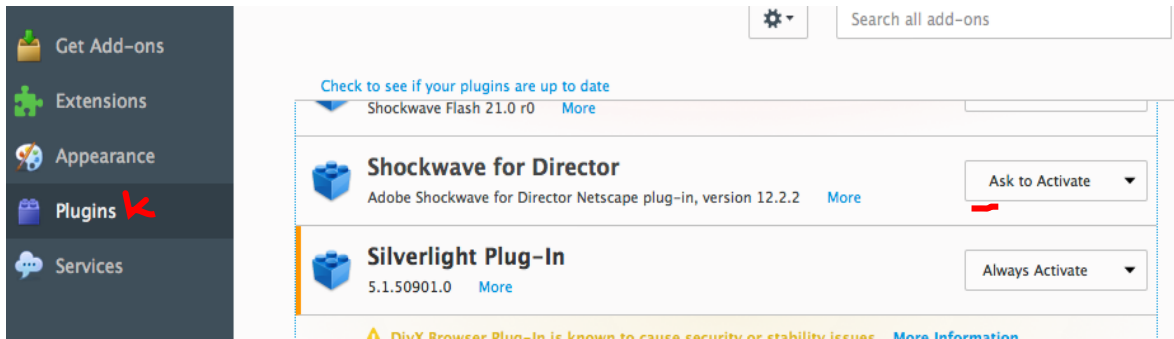




When the installation finishes, close the window and restart Firefox.

12. Click on Firefox menu, select Add-ons and chose Plugins on the right





Close the Tab.

13. Open "https://login.staffschedulecare.com" in Firefox,