

## Mac / Firefox Setup and Configuration

**Please note that these steps will only work on macos Mojave and earlier.**

1. Open <https://login.staffschedulecare.com/> (use Google Chrome or Safari )
2. Click on the link ["this Version"](#) under **"Mac Users"**. Download Firefox47.dmg file and open it.

**StaffScheduleCare Client Login**

**FIREFOX USERS**

If you are seeing the install Microsoft Silverlight message

Windows Users  
Follow [these instructions](#)  
Install [version 51.0](#) of Firefox

Mac Users  
Install [this version](#) of Firefox  
and follow [these instructions](#)

If you are an employee please contact your Manager for assistance.

Facility

Login

Password

Remember Login

Login

Forgot your password?

**IE USERS**

Windows Users Having Problems Logging In using Internet Explorer or Edge?

Check your [browser settings](#)

[Remote Support Download](#)

fps: 1.76/30

**Downloads**

install\_flash\_player\_osx.dmg  
11.7 MB

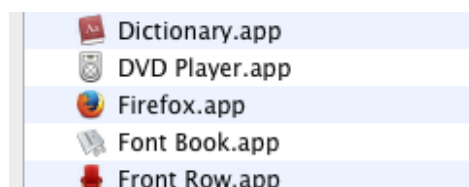
Firefox47.dmg  
38.8 of 84.4 MB (1.5 MB/sec) — 31 seconds remaining

Clear 2 Downloads

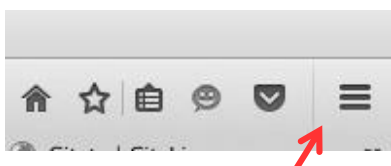
3. Copy the Firefox.app to Application folder.

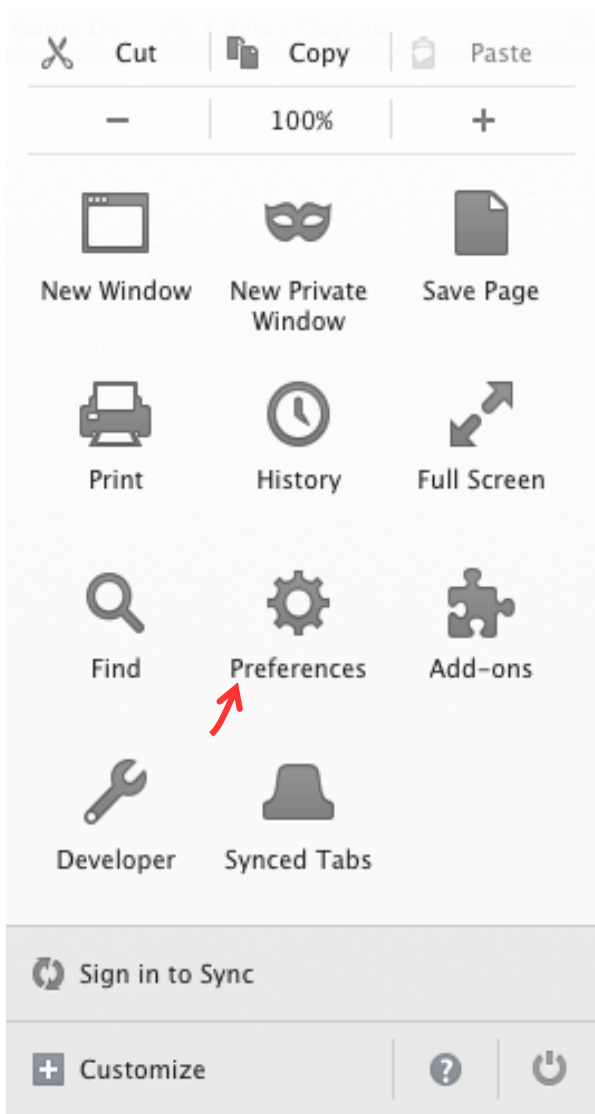


4. Open Applications folder and click on Firefox.app

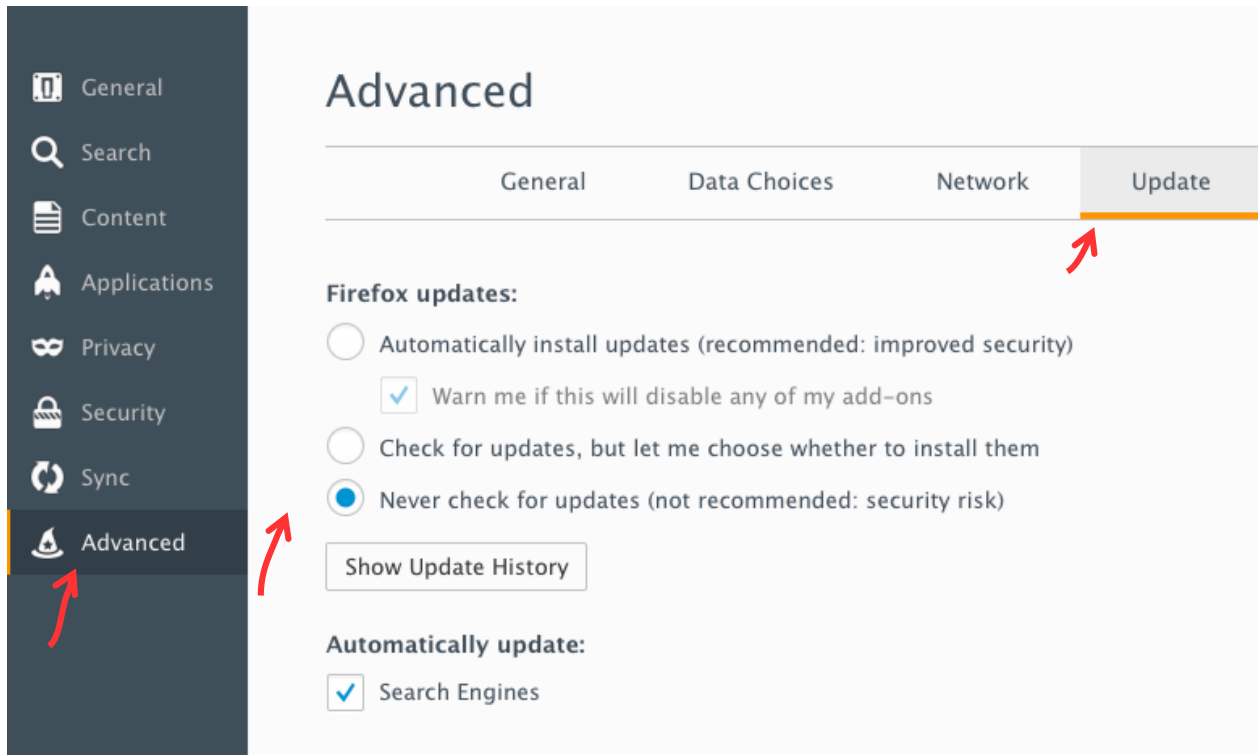


4. In order to disable Firefox update feature, click on the Menu and select Preferences.

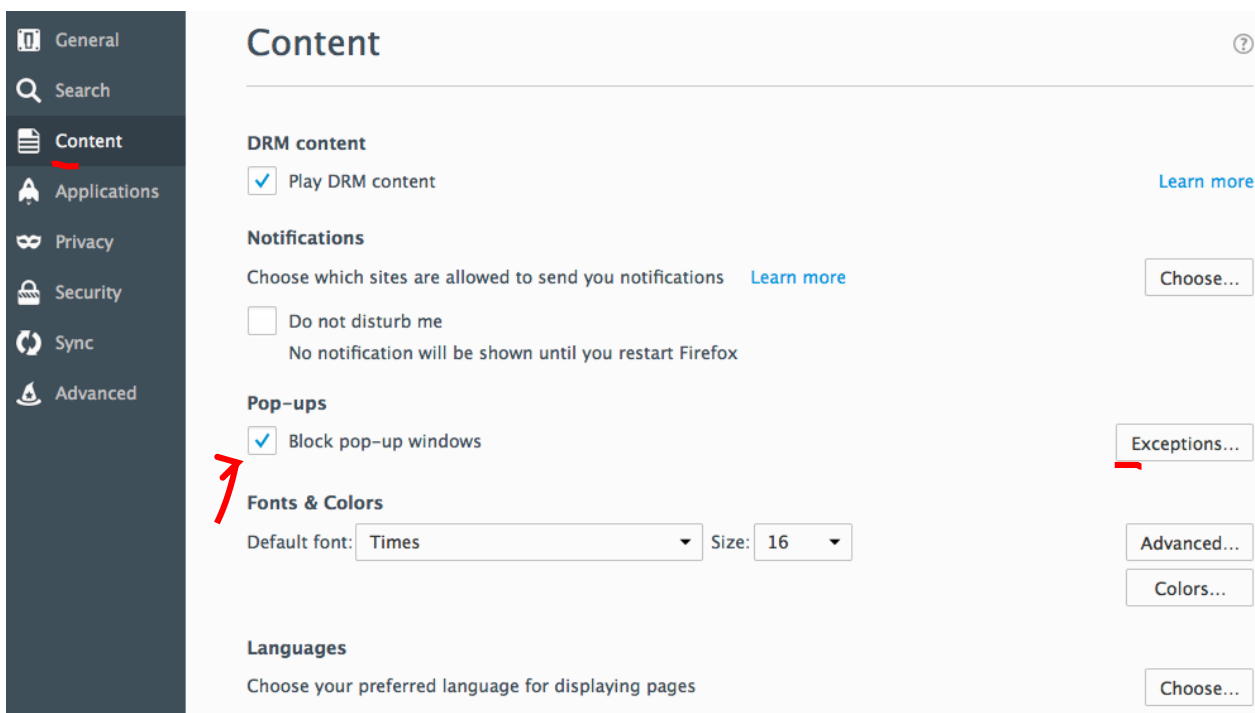




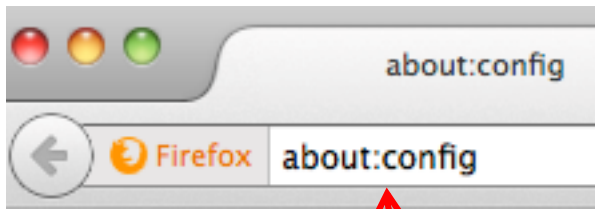
5. Select “Advanced” from the side menu on the left and click on “Update” after. Check the radio button next to “Never check for updates (not recommended: security risk)”.



6. Select "Content" from the menu on the left and either
  - 6.1. clear "Block pop-up windows" or
  - 6.2. add "\*.staffschedulecare.com" (for SSC clients) or "\*.iddtime.com" (for IDT clients) to the Exceptions list.

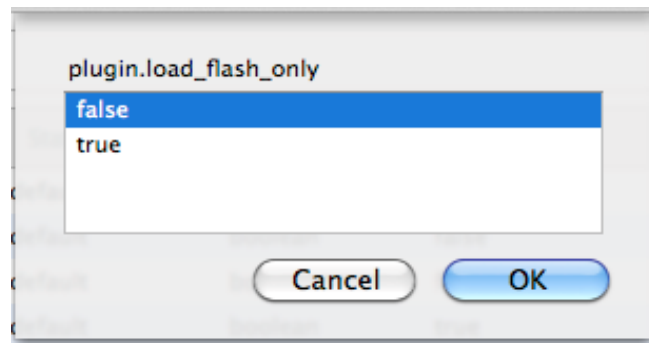
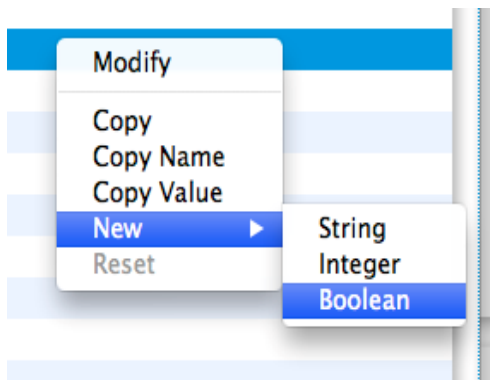


7. Close "Preferences" tab
8. Start a new tab in Firefox and type "about:config":




Click on "I'll be careful, I promise!" if a warning message appears.

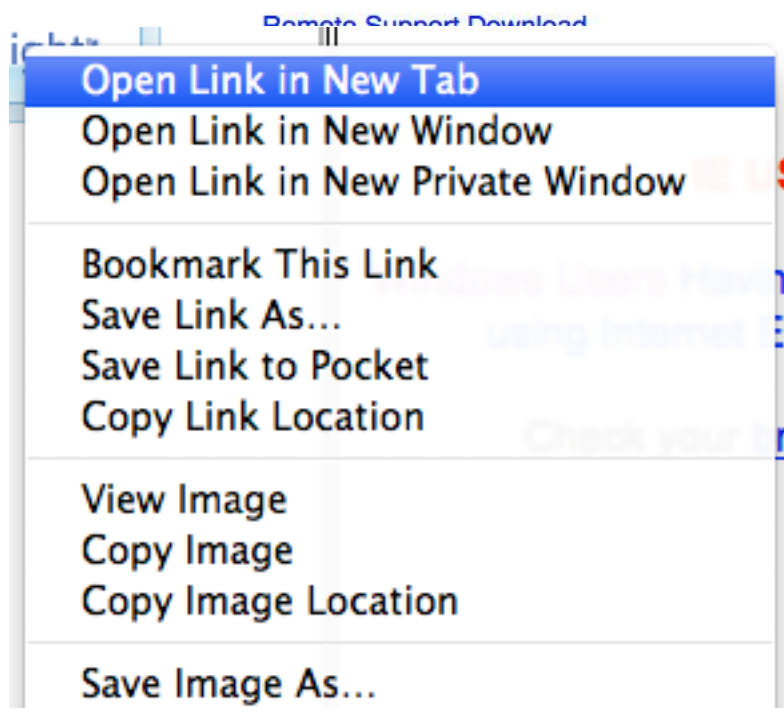
9. Create (right click in the window) a new Boolean value ***plugin.load\_flash\_only*** and set it to ***false***.



10. Restart Firefox.
11. Open "<https://login.staffschedulecare.com>" in Firefox and right-click on the link "Install"

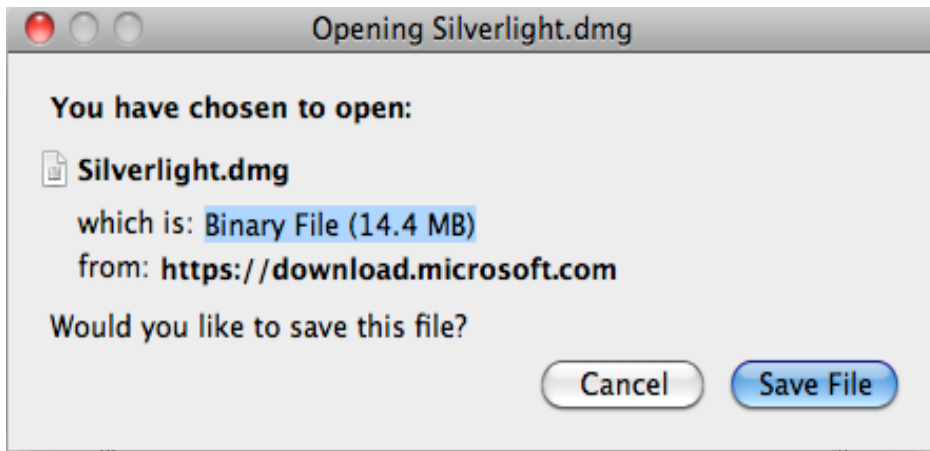
### Client Login

<p><a href="#">Install Message</a></p> <p><a href="#">I ons irefox</a></p> <p><a href="#">refox :tions</a></p>		<p>Windows Us using I</p> <p>Chec</p>
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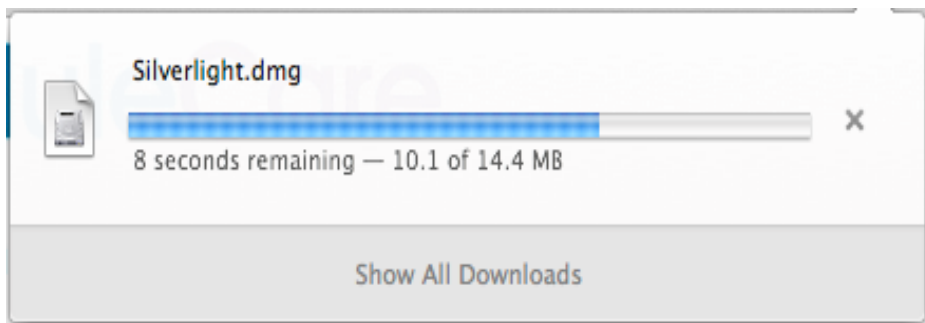


- Open Link in New Tab
- Open Link in New Window
- Open Link in New Private Window
- Bookmark This Link
- Save Link As...
- Save Link to Pocket
- Copy Link Location
- View Image
- Copy Image
- Copy Image Location
- Save Image As...

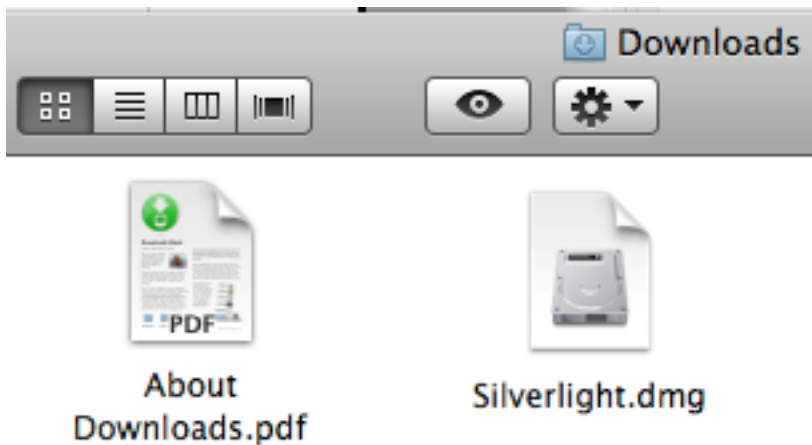
Click on "Open the link in New Tab",



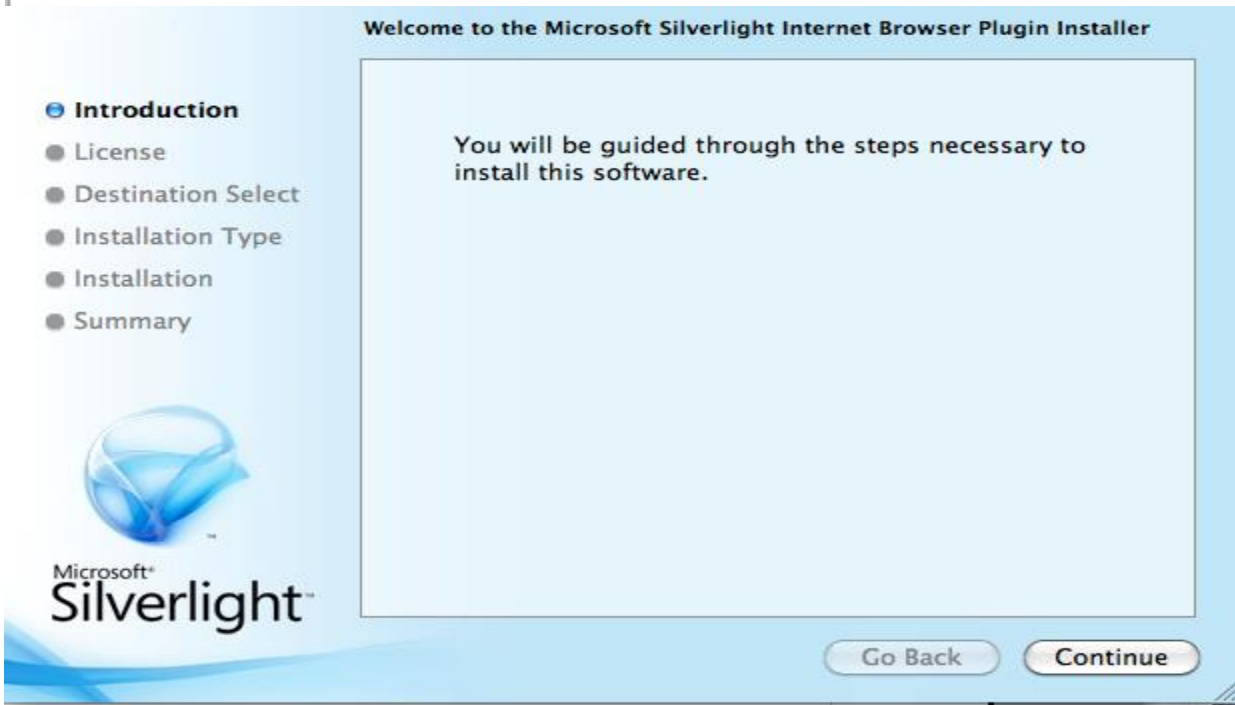
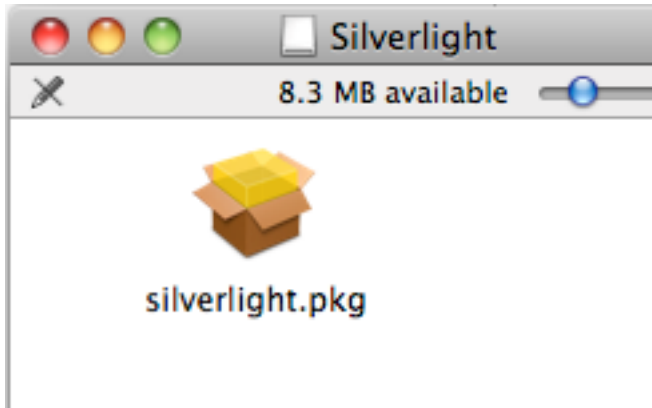
Save the Silverlight.dmg file.



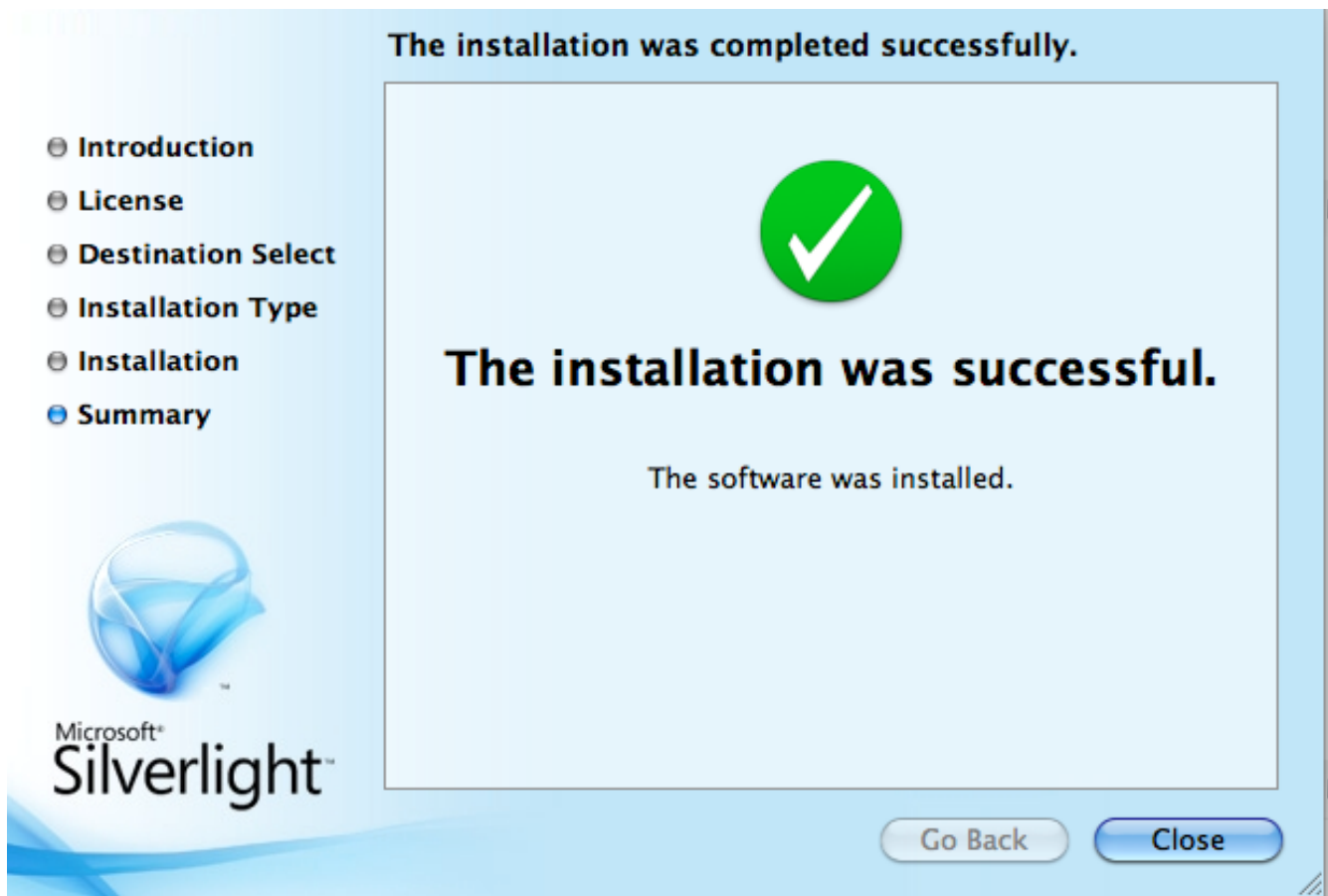
When the download finishes, open Download folder and double-click on Silverlight.dmg



Double-click on Silverlight.pkg and start Silverlight installation.

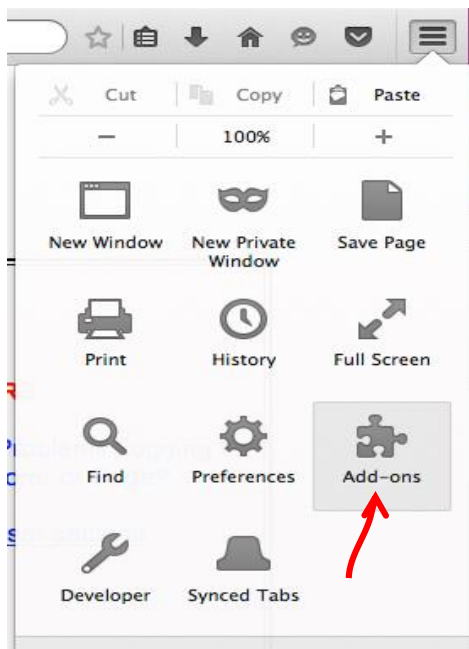


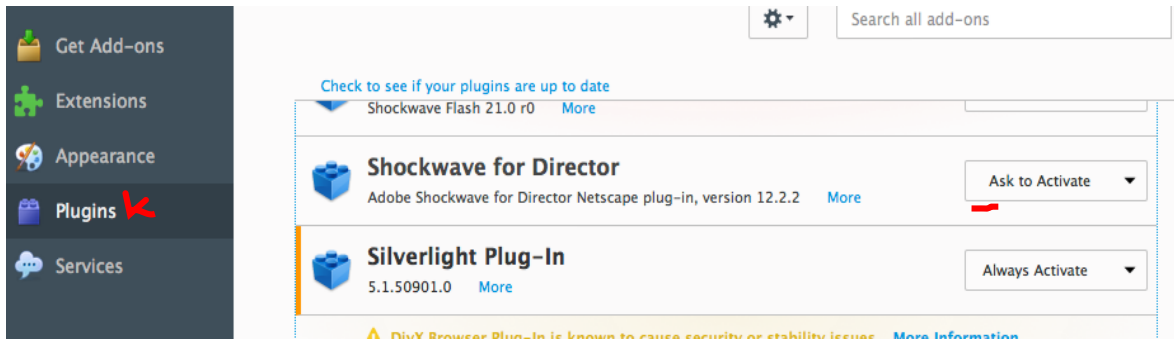




When the installation finishes, close the window and restart Firefox.

12. Click on Firefox menu, select Add-ons and chose Plugins on the right





Close the Tab.

13. Open "https://login.staffschedulecare.com" in Firefox,